



# QUALITY POLICY

**InAsia Consulting Services** is committed to meeting the needs & expectations of its clients regarding quality, cost and delivery.

**InAsia Consulting Services** commitment to QUALITY is amplified through pursuit of:

- High-Performance Teamwork
- Rewards & Advancement For InAsia Associates & Partners
- Associate Development Via Continuous Training & Education
- Establishment of Trust & Respect between InAsia, Its Clients & Its Supply Base
- Continuous Quality Improvement via Six Sigma Methodologies

**InAsia Consulting Services** realizes that, in order to achieve business success, our outsourcing & other quality services demand close attention to the maintenance of quality requirements.

At **InAsia Consulting Services**, we strive to understand, communicate & enforce crucial customer requirements & expectations throughout our projects' lifecycles.

**InAsia Consulting Services** measures its progress towards meeting business QUALITY objectives via the following metrics:

- Quality Performance (InAsia, Supplier, Client)
- Rapid Response Time (inquiries, corrective action)
- On-Time Delivery (quotations & product)
- Costs-to-Targets
- Measurement Process Integrity (calibration, GR&R, etc.)
- Mfg Process Capabilities (Cp, Cpk) & Performance Levels (cycle time; capacity)
- Cost of Poor Quality
- Client Complaints & Resolutions
- Client Satisfaction Surveys
- Internal (InAsia) & Supplier Quality Management System Audits
- Commitment Versus Delivery Score (quotations, samples, contract execution, etc.)

